

NOTICE OF COMPLAINT SUBMISSION

In accordance to the article 6. paragraph 1, item 3. of customer protection law we inform the travel contractors/passengers that they can deliver a complaint on the quality of contracted services in person in our office or the following way:

- via e-mail: info@bellholiday.com

- send mail on the following address: **Bell holiday j.d.o.o., Balska 6, HR-52210 Rovinj**

The confirmation of complaint receival will be delivered to you without any postponement. The reply to your complaint will be delivered to you in writing the latest as 15 days from the complaint receival date.